

# COMPANY PROFILE

*The Beginning of Your Success Journey*



## OUR SERVICES

✓ Training Center

✓ Recruitment Service

✓ General Trading



+62 838-7062-3334



Office@argisa.id



www.argisa.id

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# ABOUT COMPANY

Argisa Fajr Indonesia is a job training service provider focused on developing workforce competencies in the Hospitality, Food & Beverage (F&B), and General Worker sectors. We are committed to equipping participants with practical skills, professional work attitudes, and service standards that meet both national and international industry demands.

In carrying out its mission, Argisa Fajr Indonesia collaborates with PT. Antar Indosadya, an experienced and officially licensed Indonesian Migrant Worker Placement Company (CPMI). PT. Antar Indosadya is responsible for the recruitment, placement, and overseas workforce assistance processes in accordance with applicable laws and regulations.

Through this synergy, we provide an integrated solution ranging from training and preparation to job placement, aiming to develop competent, competitive workers who are able to deliver positive contributions to employer companies and ensure customer satisfaction.

## OUR LEGALITY

- **Company Name** : PT. ANTAR INDOSADYA
- **Business Identification Number (NIB) / Govt. Approved Recruiting License No** : 91203192713210002
- **Address License** : Jl. Jatiutama Raya.M 57A Kel. Jatibening Baru, Kec. Pondok Gede, Bekasi.
- **Address Training Center** : Bekasi
- **No Telp** : +628158777216
- **Email** : legal@argisa.com



# OUR VISION

## OUR MOTTO

“The Beginning of Your Success Journey”

## OUR VISION

To become a trusted and leading training service provider in developing competent, professional, and globally competitive human resources.

# OUR MISSION

- 1.** To become a professional and trusted provider of high-quality education and skills training programs for baristas and other service industry professionals.
- 2.** To deliver structured, consistent, and results-oriented training programs focused on developing technical skills, work discipline, and professional attitudes in the barista and hospitality sectors.
- 3.** To provide industry-driven training curricula that are aligned with current market needs and service standards.
- 4.** To foster innovation, creativity, and excellence in food and beverage and hospitality services.
- 5.** To contribute to the hospitality industry by producing professionally trained graduates who are ready to meet industry demands and support business growth.
- 6.** To build strong partnerships with industry stakeholders to support career development and job placement opportunities for graduates.



# OUR SERVICES

## 1 HOSPITALITY TRAINING

- Customer service excellence
- Food & Beverage (F&B) service standards
- Restaurant and hotel operations
- Housekeeping and room service procedures
- Front office and guest handling skills

## 2 ENGLISH CLASS

- Basic to intermediate English communication
- Workplace and service industry conversation
- Customer interaction and complaint handling
- Interview and job preparation English
- Professional speaking and listening skills

## 3 WORKSHOPS & SEMINARS

- Hospitality industry insight sessions
- Service excellence and work attitude training
- Soft skills development (communication & teamwork)
- Problem-solving and workplace ethics
- Career motivation and self-development

## 4 JOB PLACEMENT SUPPORT

- Industry partnerships with hotels and restaurants
- Internship and on-the-job training programs
- Graduate recruitment assistance
- Career guidance and job matching
- Placement support and follow-up

# 6 CORE VALUES

1

## TRUST

We uphold transparency and honesty in every communication, action, and decision we make.

2

## INNOVATION

We continuously explore new ideas, embrace change, and encourage creativity to improve learning and services.

3

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We continuously explore new ideas, embrace change, and encourage creativity to improve learning and services.

4

## EXCELLENCE

We strive for the highest standards in performance, training quality, and service outcomes.

5

## PARTNERSHIP

We build strong, long-term relationships based on shared values to achieve mutual growth and success.

6

## WINNING SPIRIT

We are driven, resilient, and committed to giving our best while never giving up on our goals.

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# OUR ELIGIBILITY

Argisa Fajr Indonesia provides a wide range of training facilities and programs to prepare students with the knowledge, skills, and professionalism required before entering the workplace.

Our training programs include :

- Service Training
- Grooming and Neatness Training
- Discipline and Work Ethics Training
- Religious and Character Education
- Occupational Safety Training
- Psychological Assessment
- And other supporting development programs

# COMPANY BENEFITS

Argisa Fajr Indonesia consistently provides strict guidance and structured training to ensure that students are fully prepared to deliver their best performance for companies, particularly in supporting sales growth and service excellence. This is reinforced through comprehensive marketing and service training programs provided to all trainees.

- **ACCESS TO SKILLED WORKFORCE**  
Gain well-trained graduates who are ready to perform and contribute to company growth.
- **SPECIALIZED TRAINING PROGRAMS**  
Customized training and workshops tailored to enhance employee skills and competencies.
- **SERVICE QUALITY IMPROVEMENT**  
Improve service standards and customer satisfaction through industry-based training.
- **REPUTATION AND CREDIBILITY**  
Strengthen company image by partnering with a trusted and professional training institution.



# RECRUITMENT WORKFLOW

As a training provider and distributor of high-quality human resources, Argisa is committed to only opening job advertisements and vacancies through the following transparent and structured mechanisms:



**2**

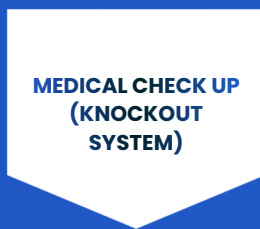


Interview Internal conducted by ARGISA FAJR INDONESIA include :

- 1.PPA ( Personality Profile Assessment )
- 2.Skills and Abilities
- 3.Language Ability
- 4.Appearance and Personal Neatness
- 5.And others as needed

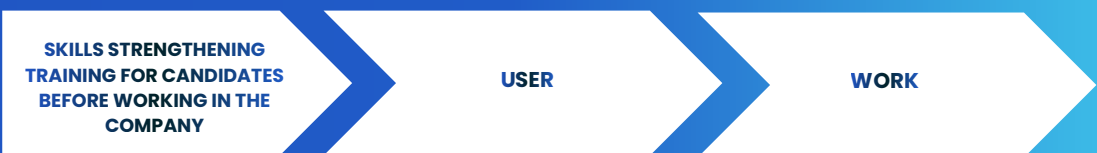


The user or company interview process is crucial to ensuring a candidate's readiness and quality for a prospective job. It can also reveal potential and potential risks a candidate may face.



Medical Check Up is also very necessary to find out the candidate's health records. This is to avoid absenteeism after the candidates are distributed, this selection process can be carried out internally at the ARGISA FAJR INDONESIA or at the company.

**3**



The briefing process is carried out to increase insight and certification to candidates with Basic Mentality & 5S material before being submitted to the USER.



# COMPETENCY CERTIFICATION FLOW **BNSP**

## ARGISA TRAINING & BNSP COMPETENCY CERTIFICATION PROCESS

**1**

### **PARTICIPANT REGISTRATION**

Participants register for the training & competency certification program through ARGISA Training.

**2**

### **DATA VERIFICATION & ELIGIBILITY CHECK**

ARGISA verifies participant data and eligibility in accordance with the selected competency scheme.

**3**

### **COMPETENCY TEST SITE SELECTION (TUK)**

Participants select an authorized Competency Test Center (TUK) recognized by BNSP.

**4**

### **COMPETENCY ASSESSOR TEAMASSESSMENT**

Participants register for the training & competency certification program through ARGISA Training.

**5**

### **ASSESSOR APPOINTMENT**

The Professional Certification Body (LSP) assigns certified BNSP assessors.

**6**

### **COMPETENCY ASSESSMENT PROCESS**

Competency assessment is conducted by assessors through observation, interviews, and practical tests.

**7**

### **VERIFICATION & RECOMMENDATION**

Assessors prepare and submit assessment reports to the LSP.

**8**

### **COMPETENCY CERTIFICATE ISSUANCE**

BNSP Competency Certificates are issued to participants who are declared competent.

#### • DESCRIPTION

This flow illustrates the BNSP competency certification process through ARGISA Training, ensuring participants meet national competency standards and receive an official BNSP Competency Certificate.



# OUR TRAINING CLASS

## HOSPITALITY, FOOD & BEVERAGE (F&B) SERVICE TRAINING



## ENGLISH FOR OVERSEAS EMPLOYMENT



## WORK DISCIPLINE, SAFETY & JOB READINESS TRAINING

This training program is designed to develop professional work attitudes, strong discipline, and job readiness for overseas employment. Participants are trained in workplace ethics, company regulations, and responsibility at work.

Safety training is provided to increase awareness of occupational health and safety standards and to reduce workplace risks. The program also prepares participants mentally and practically to adapt and perform effectively in an international work environment.



# OUR PARTNERSHIP

## BRUNEI DARRUSALAM

- Roze Rohaya Employment
- Coffee field
- Amsarra Restaurant
- Botany cafe
- Twinkle kids cafe
- Lipaklu
- Teaspoon bn
- Polita bn
- SPHI
- Signature 9
- Verve cafe
- Matcha Mana
- Lane Microbakery
- Nas eatery
- Etc

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**ARGISA**  
FAJR INDONESIA

**GENERAL  
RECRUITMENT  
AGENCY INDONESIA**

# OUR LEGALITY

**OUR LEGALITY IS ATTACHED ON THE NEXT PAGE**

**THANK YOU**

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